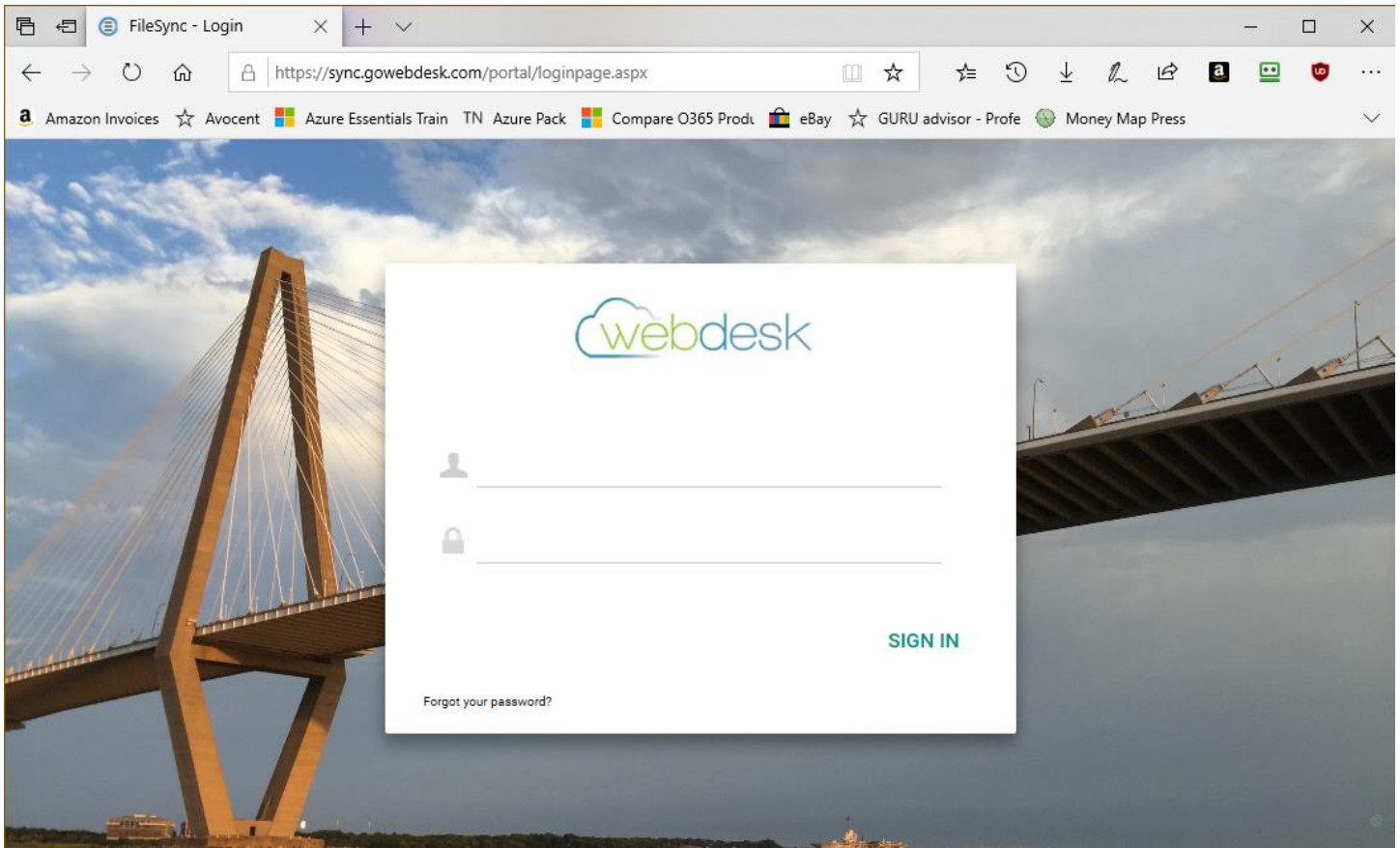
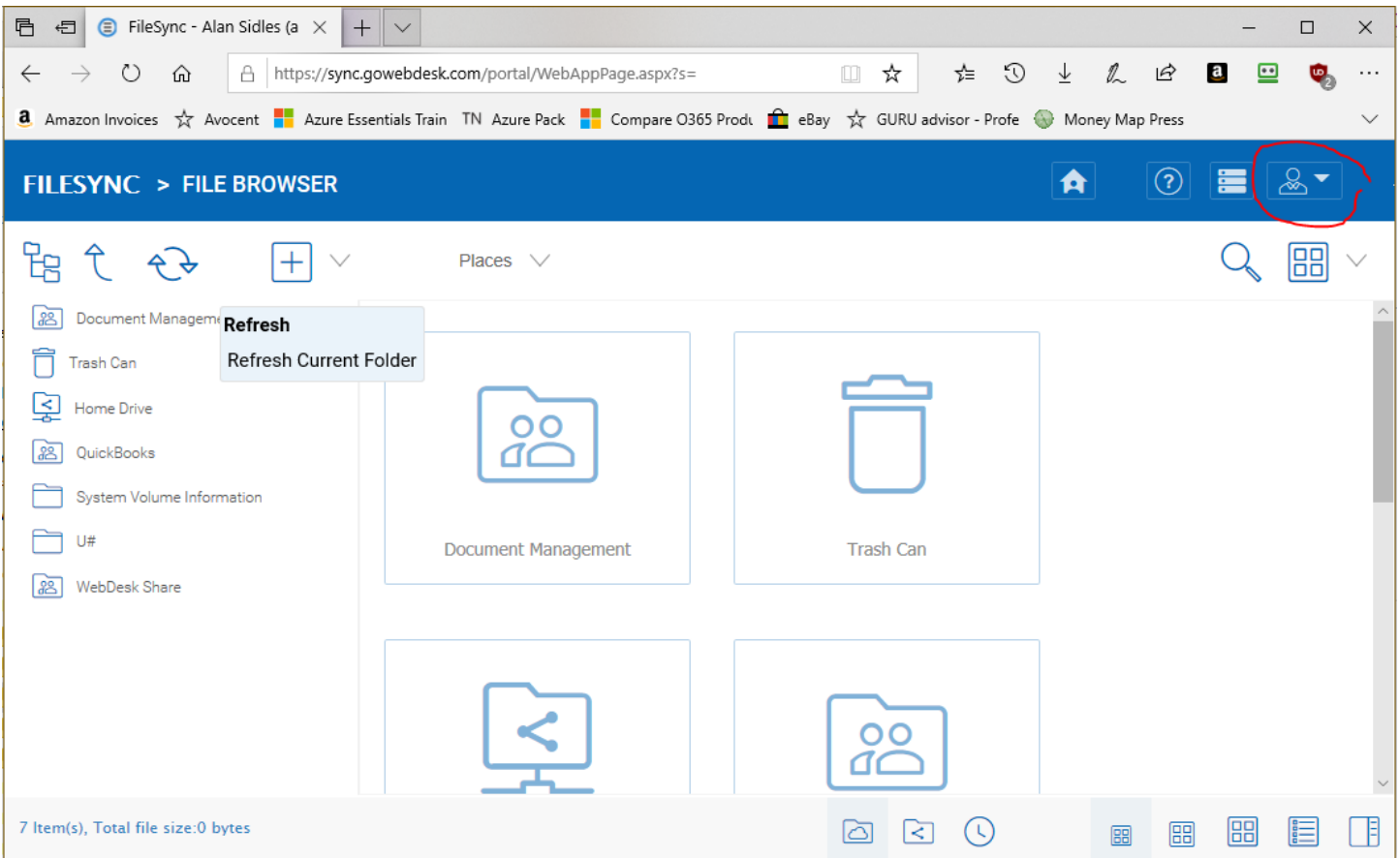

Instructions to Download and Install the FileSync Client on Windows 10

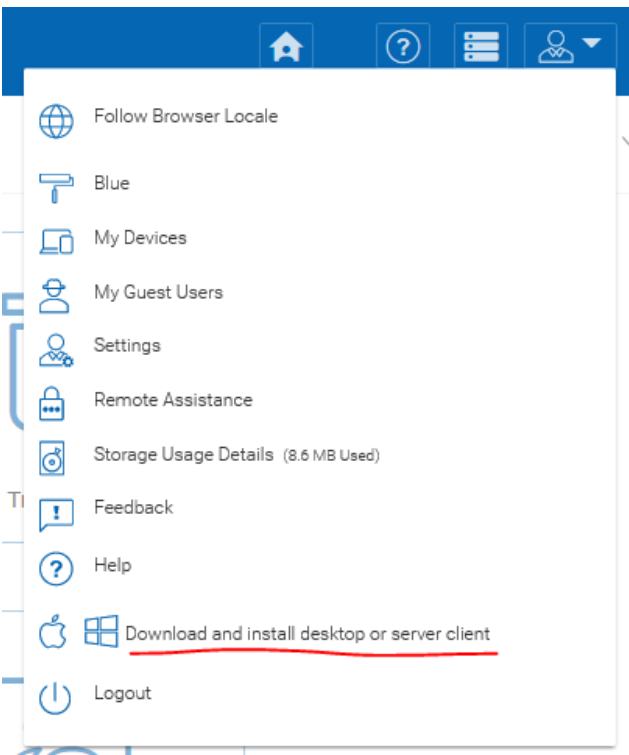
1. Login to the FileSync server by browsing to: <https://sync.gowebdesk.com/portal/loginpage.aspx> and entering your WebDesk login credentials.



2. Once logged in, click the down arrow next to the user icon to display the menu:



3. This will drop down the menu. Click on "Download and install desktop or server client":



4. The following web page displays. Choose the appropriate download for your system:

The screenshot shows a web browser window with the URL <https://sync.gowebdesk.com/portal/WebAppPage.aspx?s=>. The page title is "FILESYNC > FILE BROWSER > DOWNLOAD NATIVE CLIENTS".

FileSync Desktop Client (Windows)
Installs on a (Windows XP, Vista, 7, 8, 8.1, 10) x86/x64 PC, access your storage account as a local drive, sync file across multiple machines.
Options: Windows XP, Windows Vista, Windows 7, Windows 8, Windows 10. A green arrow points to a "Download 64-bit Package 10.8.2811" button with a "Go" button next to it.

FileSync Desktop Client (MacOS)
Installs on MacOS, access your storage account as a local drive (mounted volume in Finder).
Options: "Installer Package (MacOS 10.9/10.10/10.11/10.12)" and "Installer Package (MacOS 10.13/10.14)". A green arrow points to these options.

FileSync Mobile
Options: "Download on the App Store", "GET IT ON Google Play", "Download from Windows Phone Store", and "Download from Windows Store".

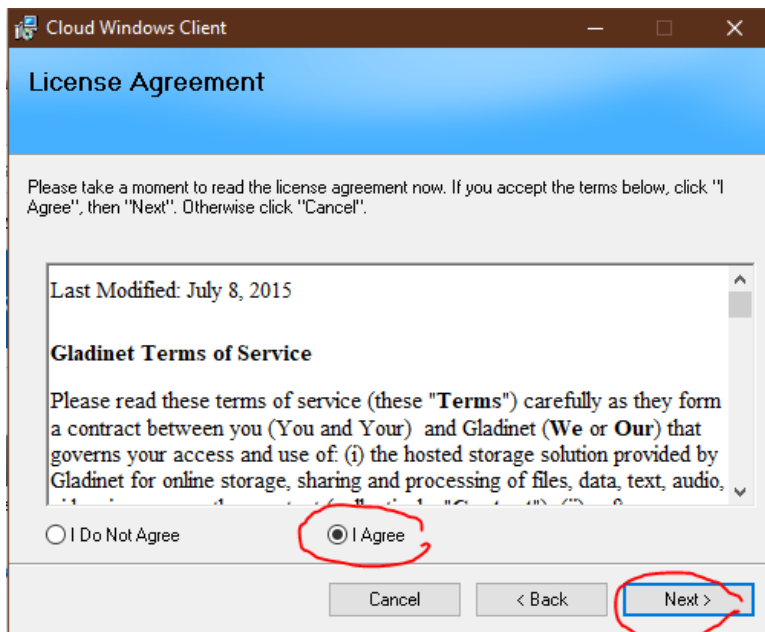
5. Run the file if prompted by your browser:

The screenshot shows a browser notification bar for the file "(1055224843_1_sync.gowebdesk.com_2437A02008359745)_CloudWindowsClient_x64.msi". The notification bar includes buttons for "Run", "Open folder", and "View downloads". The "Run" button is circled in red.

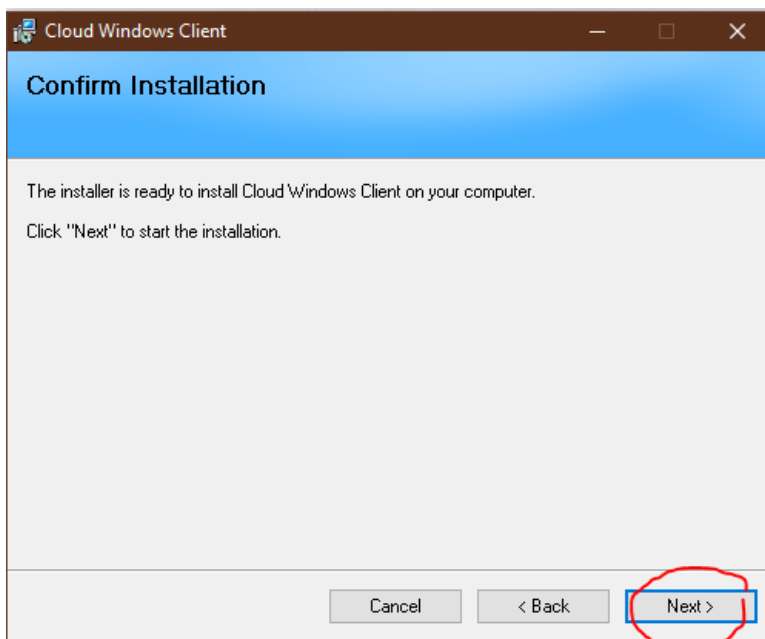
6. The installer window will appear. Click Next.

The screenshot shows the "Cloud Windows Client Setup Wizard" window. The title bar says "Cloud Windows Client". The main text reads: "Welcome to the Cloud Windows Client Setup Wizard". Below that, it says: "The installer will guide you through the steps required to install Cloud Windows Client on your computer." At the bottom, there is a "WARNING: This computer program is protected by copyright law and international treaties. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law." At the bottom right, there are three buttons: "Cancel", "< Back", and "Next >". The "Next >" button is circled in red.

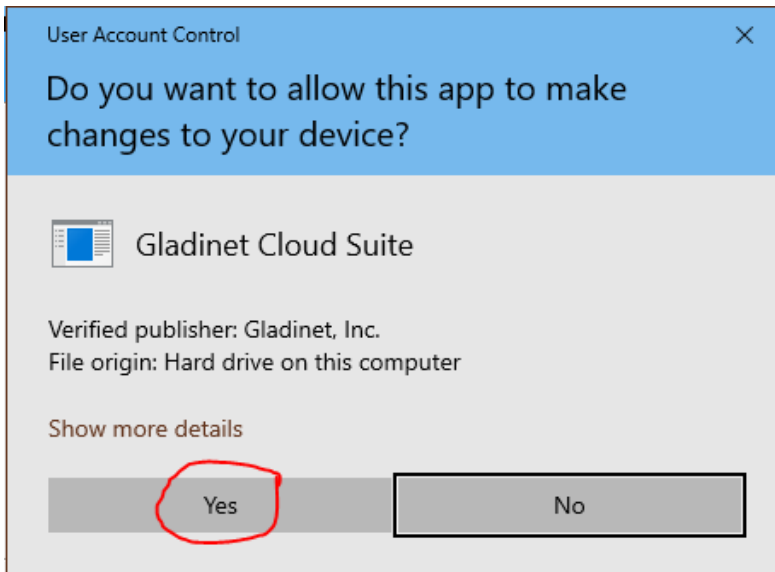
7. On the next window click *Agree* and then *Next*:



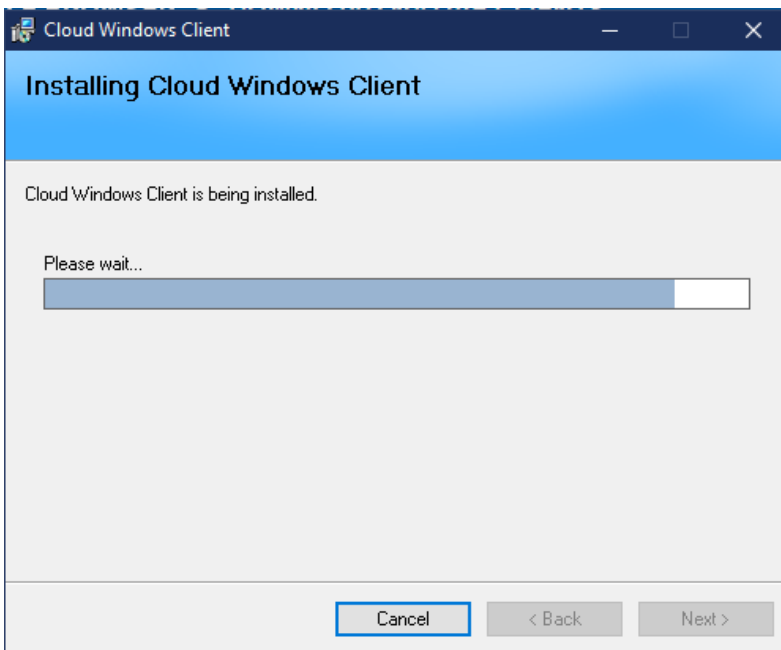
8. Click *Next* again:



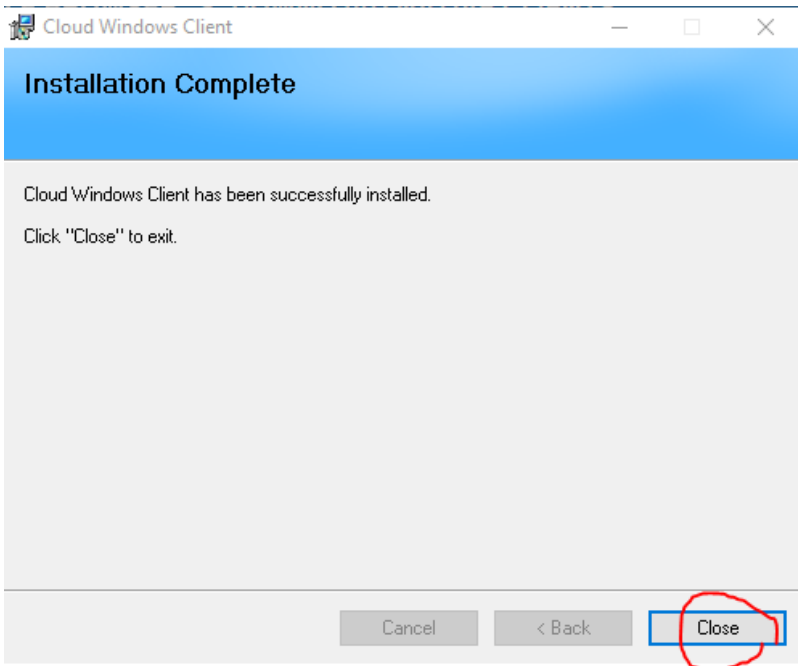
9. If prompted by Windows UAC, click Yes:



10. The client will now install:



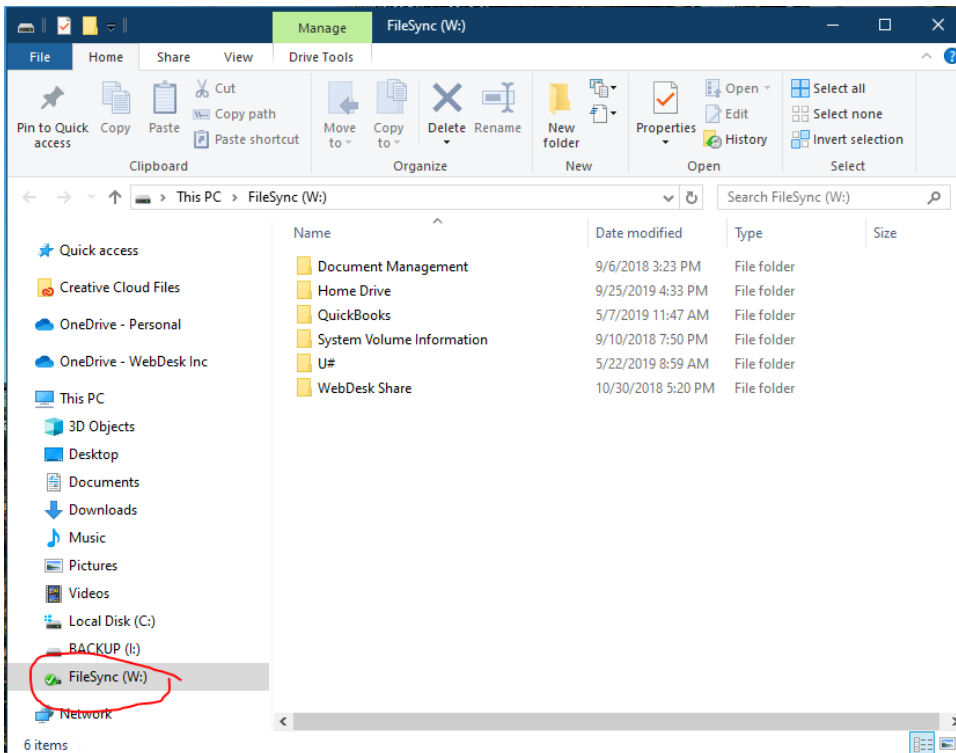
11. Click on *Close* to complete install:



12. After the install completes you should have the FileSync icon in your System Tray:



13. When you open File Explorer in Windows you will see a mapped drive for FileSync:



This mapped drive will contain all of your cloud shared folders as well as personalized folders, depending on how your user options have been setup. You can use your mapped drive like any other network drive you've been accustomed to.

Note that all client updates for FileSync will occur automatically once updates are published from the server. This frequency is typically once per month unless import security updates are required.